



CASE STUDY – HIGHER EDUCATION

HOW 100 MBPS OF DEDICATED, SYMMETRICAL INTERNET FROM SPARKLIGHT BUSINESS OPENED THE DOOR FOR GROWTH AND INNOVATION IN EDUCATION.

CLIENT

Located in Prescott, Ariz., Prescott College is a private institution offering undergraduate and graduate degree programs “for the liberal arts, the environment and social justice.”



CHALLENGE

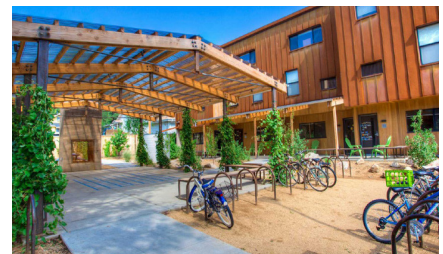
At any given time, several hundred students, faculty, staff and community members depend on Prescott College for Internet access and web-based services. The college wanted to grow and innovate new education delivery models, such as remote learning and virtual desktops for labs. Yet their IT Department was struggling to meet the high demand and needed a reliable, high-speed, high-bandwidth Internet connection. “Our connection is paramount to our operations,” says Eric Warthan, Senior Systems Engineer. “It has to work, it has to be up and it can never fail.”

SOLUTION

Dedicated Internet Access from Sparklight Business now provides the capacity, speed and constant uptime Prescott College needs to succeed.

100 Mbps of dedicated, symmetrical Internet access is delivered to on-campus classrooms, digital media vlabs, the public library and more using Sparklight Business nationwide fiber backbone, which guarantees 99.99% uptime.

Sparklight Business continuously monitors the connection 24x7x365, offering a level of support that Prescott College was previously unaccustomed to. “Sparklight Business is proactive,” Warthan says. “We really appreciate that level of service – and the fiber has absolutely performed.”



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Eric Warthan

Senior Systems Engineer,
Prescott College